



TURNKEY ENTERPRISE
MANAGEMENT SOLUTION FOR
PUBLIC SAFETY

OVERWATCH

COMMDEX



From Commdex, *the Gold Standard for System Integration*, comes a suite of products and services making it possible for customers to manage the entire public safety enterprise.

CONNECT * MANAGE * ANALYZE * EVALUATE & PLAN

OVERWATCH

SYSTEMS INTEGRATION



OVERWATCH – Systems Integration provided by Commdex leverages over fifteen years of experience in mission critical communications systems and infrastructure. With nine (9) statewide communications systems involving fiber backhaul, microwave and land mobile radio components installed across the United States, Commdex has become the **GOLD STANDARD** for integrating networks, infrastructure and systems which save lives.

Our **OVERWATCH** suite provides the mission critical components allowing our customers to connect, manage and analyze their entire public safety system. The key to **OVERWATCH - Systems Integration** is making complicated and complex projects easy.

- Critical Communications Management
- Console & Premise Systems
- Turnkey Projects
- Construction & Build-Out Management
- Project Management
- Financial Management & Reviews
- Multi-Vendor Facilitation & Management

OVERWATCH

CONNECT



As a core component of the Commdex offerings since 2001, **OVERWATCH – Connect** represents the foundation for our expertise. At the heart of an effective response is successful communications between first responders and dispatchers across multiple agencies and disparate networks.

Connecting mission critical customers via cellular, radio, fiber, microwave, IP/MPLS and DAS systems and ensuring their reliability has been the mainstay of the Commdex commitment.

OVERWATCH – Connect includes Design, Integration, Installation, Testing and Support All Critical Communication's Systems Provided.

- Land Mobile Radio Systems (LMR)
- Fiber & Backhaul
- Microwave Systems
- Distributed Antenna Systems (DAS)
- IP/MPLS Wide Area Networks (WAN)

OVERWATCH

MANAGE



Commdux's **OVERWATCH – Manage** is a suite of products and services specifically designed to enable a customer to truly manage the tactical, strategic and business processes of their agency.

OVERWATCH – Manage was created to provide customers a full end-to-end public safety management solution or to provide targeted capabilities to fill specific needs. All product and services are managed by Commdux's **GOLD STANDARD** systems integration services.

- Intelligent Workforce Management
- Court Integration
- Business Intelligence Systems
- Data Conversion & Access
- CAD2CAD Integrations with Partner Agencies
- Real-Time Optimized Dispatch Capabilities
- Predictive Analysis for Unit Deployments
- Video Management
- Situational Awareness
- State, Local and Federal Integrations
- Custom Development & Interfaces
- Custom Reporting & Search Tools
- Back-up Centers & Disaster Recovery Solutions
- Managed Services & Hardware Solutions

OVERWATCH

ANALYZE



In the **OVERWATCH – Analyze** suite of products and services, our focus is providing tools which ensure every level of an agency knows and fully understands the results of the data they collect means to them and how it impacts the people they serve.

OVERWATCH – Analyze provides customers a full end-to-end public safety analytics solutions or provides targeted capabilities to fill specific needs. All product and services are managed by Commdux's **GOLD STANDARD** systems integration services.

- Intelligent Workforce Management
- Court Integration for Overtime Management
- Business Intelligence Systems
- Emergency Preparedness Planning
- CAD2CAD Integrations with Partner Agencies & Reporting
- Real-Time Optimized Dispatch Capabilities
- Unit Utilization & Costings
- Predictive Analysis for Unit Deployments
- Custom Reporting & Search Tools

OVERWATCH

EVALUATE & PLAN



COMMDEX



The final component of Commdex's **OVERWATCH** suite is **OVERWATCH - Evaluate & Plan**, which assists public safety agencies with the multitude of systems required to operate effectively. Commdex understands that customers simply may not know what is missing from their current system and/or what new trends in technology are in the market.

OVERWATCH Evaluate & Plan is designed to provide agencies with an honest evaluation and overview of their current systems. Both strong and weak points will be identified along with itemized recommendations for improvements and updates to ensure continuity of service. Each system will be evaluated individually as well as for the how it impacts the entire mission critical and/or business process.

- E911 Capability
- NextGen E911 Capability
- E911 Funding Accuracy
- CAD, RMS and Mobile Systems Review
- Back-up and Disaster Systems Review
- Mutual Aid Agreement Review & Evaluation
- Interoperability Review
- Fire & EMS Posting & Station Management Review
- Leased Line Evaluation
- Critical Connectivity Infrastructure Review & Evaluation
- New Construction Evaluation

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