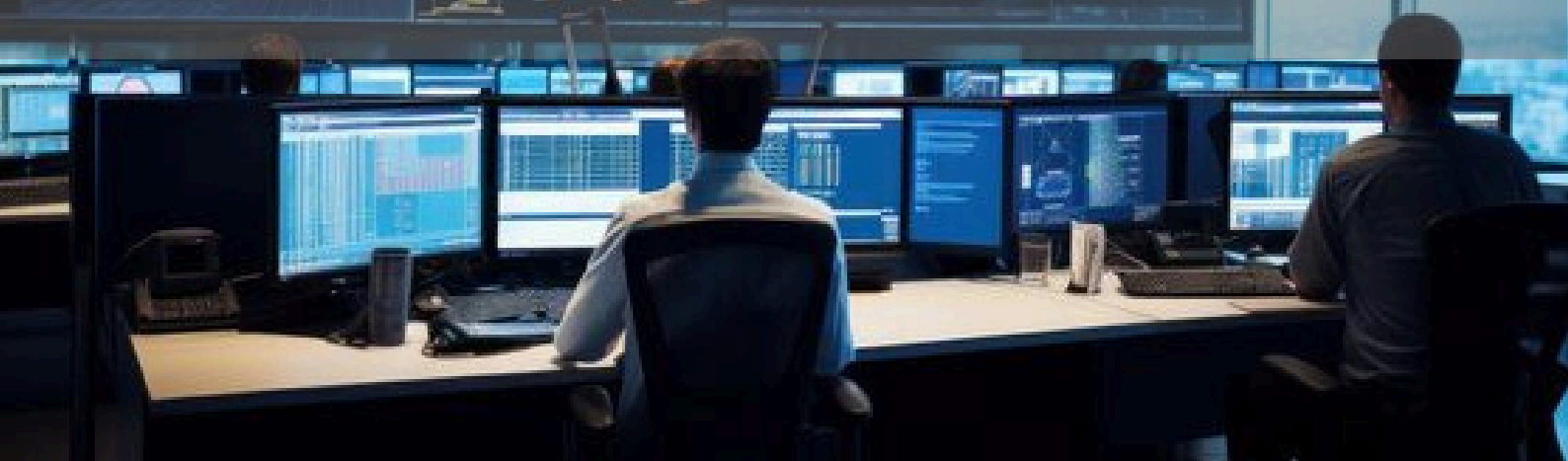


# NETWORK RELIABILITY CENTER



## DAS DIAGNOSTICS, MONITORING, MANAGEMENT AND SYSTEMS SUPPORT

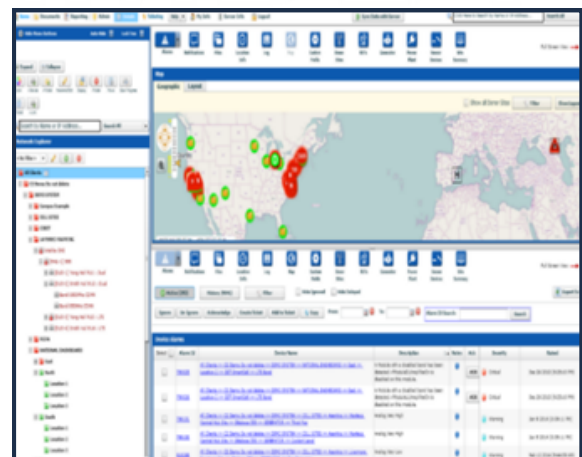
In today's interconnected world, network downtime isn't just an inconvenience—it's a threat to your entire operation. Distributed Antenna System (DAS) technology is revolutionizing wireless connectivity by expanding coverage, increasing capacity, & improving network performance. Whether in indoor or outdoor environments, DAS plays a crucial role in ensuring seamless communication & enhancing user experiences as well as public safety. Commdex's Network Reliability Center (NRC) ensures your critical communication systems continue working, allowing you to focus on what truly matters: your core operations.




































### Safeguarding Your Critical Communications

Our expert team stands guard 24/7, ensuring your critical communications never falter. We don't just react—we anticipate, using advanced diagnostics & proactive monitoring to prevent issues before they arise.

### Our Promise:

Unparalleled Vigilance, Unmatched Reliability. We are committed to ensuring the highest levels of performance, reliability, and security for our customers' critical communications & systems infrastructure. Our Assured Reliability Programs ensure your critical communications systems receive unparalleled monitoring, diagnostics, & system support. By leveraging advanced diagnostics, technologies, & expert insights we proactively manage and resolve issues, minimize downtime, & enhance operational efficiency, empowering our customers to focus on their core business objectives with confidence and peace of mind.



	AssuredLite	AssuredPro	Assured360
Typical UHF/VHF/ 700/800 BDA			
Fiber Remotes			
BBU			
Annunciator			
Modem			
UPS			
Donor Antenna			
Service Antenna			
Coax Cables			
Connectors			
Splitters			
RF Jumpers			
Head End Unit			
Patch Panels			
Custom Systems (VHF,UHF, 700/800)			
Patch Panels			
Customized Plan			

## 1. Proactive Monitoring & Management

- 24X7 Remote Monitoring for issues
- Proactive instead of reactive approach
- Analytics to reduce downtime
- Address issues before they become service affecting
- Remote Troubleshooting

## 2. Accountability & Tracking

- Asset Management/Inventory Control
- Automatic Ticket System
- Ticket Escalations
- Historical Reports, insight for future resolutions

## 3. System Visibility & Control

- Aggregates entire network infrastructure
- Unified web platform
- Automatic system health notifications
- Monthly health & status reports
- Historical Analytics

## 4. Scalability & Adaptability

- Nationwide Coverage
- Manage thousands of systems and devices
- Adaptable to customer network growth needs

## 5. Document & Knowledge Management

- System Document
- Repository Manuals
- Maintenance History
- Original Activation Report

## 6. Maintenance & Support Services

- Alarm Dispatch
- Maintenance Services
- Nationwide support
- Tiered Customer Engagement Process
- Annual Maintenance Scheduling

## 7. Performance & Metrics Reporting

- Measurable SLA Metrics
- Detailed Reporting

CommDEX simplifies network management by providing an unmatched level of visibility & control. Our unified interface integrates all your network devices, providing real-time system status whether you're on-site or not. Our advanced analytics and reporting tools deliver comprehensive insights into your network's health & efficiency. By analyzing past performance, identifying trends, & anticipating future needs, we offer you a dynamic, real-time view of your network's performance, so you can make informed decisions & stay ahead of potential issues, ensuring uninterrupted operation.

